



Power of the green™

# Green World Windows & Doors Corp. Vinyl Windows & Doors **Full Lifetime Warranty**

*To ensure peace of mind... as long as you and reside in your home*

**For Replacement Home Owner Only**

## Single and Multi-Family Home Unit

Green World Windows guarantees to the original consumer purchaser who is an natural person (and not a partnership, corporation, association, government agency or other entity) (Original Purchaser) of Green World Windows or Doors other than sound windows, multi-slide and bi-fold doors (hereafter referred to as products) installed in a single or multi-family home unit ("Home") by the Original Purchaser as replacements or authorized retrofit window dealer and distributor, that Green World Windows will repair or replace any such Products that are defective in materials or workmanship and will pay the costs of all parts and labor. If repair is not commercially practical or cannot timely be made, then Green World Windows will, at its option, either replace any defective Product or refund the purchase price.

### Transfer of Warranty:

This warranty is transferable one time only by Original Purchaser to a successor owner of the property before ten (10) years has elapsed after the Start Date. Green World Windows will automatically extend full coverage under the Warranty to the new owner(s) of the Home until the tenth (10th) anniversary of the Start Date.

### Vinyl: Lifetime

Green World Windows warrants that the vinyl sash and frame members will be free from defects such as cracking, peeling, flaking or blistering.

### Glass: Lifetime

Green World Windows warrants that the insulated glass will not develop a build-up of moisture between the panes of glass. Green World, at its discretion, will supply either the replacement glass or a full panel.

### Glass Breakage: Lifetime

Green World Venetian windows are warranted against accidental glass breakage, excluding tempered glass.

### Screens: 1 year

Screens are warranted against defects in material for a period of one (1) year. Replacement screens will be delivered to the nearest Green World dealer/distributor.

### Labor: Lifetime

Green World will, at its discretion, repair or replace any defective part or component at no charge to you for as long as you own and occupy the home in which the products were installed. Lifetime labor applies only to Green World's official delivery and service areas. Please check with your local Green World dealer.

## Repair/Replacement Procedure

This warranty is limited to Green World, at its option, repairing and/or replacing defective parts (color matching not guaranteed) in lieu of repair or replacement. Green World, in its sole discretion, reserves the right to refund the amount paid by the original single-family homeowner for the product (excluding installation cost).

## Product Changes

Green World reserves the right to discontinue or change any product it manufactures. If the part or component of the product originally installed is not available and Green World determines to make replacement, Green World shall have the right to substitute such part or component designated by Green World to be of equal quality and price.

## Exclusions

Every effort is made to ensure that your new Green World windows and doors remain trouble free year after year. Of course, some items are beyond Green World's control and are not covered by this warranty. The following items are not covered by this warranty:

- Improper installation, use or maintenance
- Small scratches, marks, slight glass curvature or other minor imperfections in the glass or vinyl
- Failures due to product modifications or window shading devices (e.g., glass tinting, security systems, improper painting or staining, insulated window coverings, etc.)
- Water infiltration other than as a result of defect in manufacturing or materials
- Normal wear and tear (e.g., natural fading, etc.)
- Corrosion of hardware and painted surfaces in coastal areas
- Brass hardware finish
- Incidental or consequential damage
- Damage caused by earthquakes, floods, wind or other "acts of God"
- Damage caused by misuse, house settling or vandalism
- Any costs associated with the use of scaffolding or lifts
- For Green World Products with argon gas-filled insulating glass, Green World injects the gas at the time of manufacture. The gradual dissipation of inert gas may occur naturally over time and is not a defect. Other than gas loss due to seal failure, the warranty does not cover the gradual dissipation of inert gas or the amount of inert gas remaining in the Green World Products at any time after manufacture
- Customer(s) who violate "Window Care Instructions" on the back page.
- New construction track home and multi-family builders and their home owners

## Condensation, Mold and Mildew

Condensation on the glass is a natural result of excessive moisture in the house and does not indicate a defective product or faulty installation. Maintaining proper household humidity levels may prevent problems such as mold, mildew and related health risks. In no event shall Green World be liable for any damages, including special incidental or consequential damages, resulting from condensation, mold or mildew.

**IF YOU BECOME AWARE OF PERSISTENT CONDENSATION ON YOUR WINDOWS, YOU SHOULD TAKE IMMEDIATE REMEDIAL ACTION TO PREVENT WATER, MOLD AND/OR MILDEW DAMAGE TO YOUR PROPERTY AND POTENTIAL HEALTH RISKS.**

## Limitation of Remedies

**THIS EXPRESS WARRANTY IS IN LIEU OF ALL IMPLIED WARRANTIES INCLUDING MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. GREEN WORLD EXCLUDES AND WILL NOT PAY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES AND ITS LIABILITY WILL IN ALL INSTANCES BE LIMITED TO REPAIR OR REPLACEMENT OR REFUND OF ACTUAL PURCHASE PRICE OF THE DEFECTIVE PRODUCT.**

Some states do not allow the exclusion or limitation of incidental or consequential damages or implied warranties. This warranty is only applicable in the contiguous U.S.A. This warranty gives you specific legal rights, and you may also have other rights, which may vary, from state to state. This warranty may not be changed or modified by any representative of the manufacturer or its distributors or dealers. Any former full lifetime warranty is invalid. This warranty is for product purchased after **January 1, 2011**

## Green World Windows

(909)947-3868

[www.greenworldwindows.com](http://www.greenworldwindows.com)

Dealer or Distributor Name: \_\_\_\_\_

Purchase Date: \_\_\_\_\_

Sales Order No.: \_\_\_\_\_